



Good Evening FAC Team.

Today, President Harvier announced that starting tomorrow, March 19, 2020 through April 1, 2020, the SRPMIC Government will transition to **essential services**. The FAC Team have been working to identify essential services and staff to meet the Community's needs. The attached document outlines our plan. ***Please remember if you are at home during this time, you should monitor your phone and be prepared to respond to tasks that may include returning to work.*** Thank you for your willingness, flexibility, and positive attitude during this difficult time.

## **FAC Essential Services**

1. Investigation of Child Crimes and Adult Sexual Assault/Domestic Violence
  - a. SRPMIC Police Department Detectives
  - b. SRPMIC Child Protective Services
  - c. Suspected Child Abuse Neglect (SCAN) meeting
  - d. Forensic Interviews
  - e. Forensic Medical Exams (This will be vented through state-side protocols and follow recommendations)

## **FAC Police Department Detectives**

- Will follow SRPMIC Police Department Protocol on investigations and operations.

## **Social Services Child Protective Service**

- Will follow SRPMIC Social Services protocol on investigations and child abuse reporting.

## **Suspected Child Abuse Neglect (SCANS) meetings**

- CPS and PD will follow current SCAN request protocol
- SCAN requests will be determined by CPS and PD
  - SCAN form will be completed and sent to FAC Director to schedule SCAN.
    - SCAN will be scheduled with key FAC partners via SKYPE and/or telephonic.
  - To include at minimum:
    - FAC Director
    - CPS Manager/Delegate
    - PD Sgt/Detective
    - Victim Advocate
    - Trauma Therapist
    - TPO
    - LSO

## **Forensic Interviews (FI)**

- Will be determined at the scheduled SCAN
- Location, time, and date will be established at the SCAN



## **Forensic Medical Exams (FME)**

- Determined at the SCAN
- FME will be out sourced to local state-side partners

## **Non-Essential FAC Services**

- **All services, telephonic case management, victim advocacy, counseling and home visits will be used when necessary to check in and see how clients are doing.**
- Victim Services
  - Referral will be received through the SCAN
    - Victim Advocate will make telephonic contact with victim and provide ongoing supportive services telephonically.
  - All in-person victim services will be completed telephonically until further notice.
- Trauma Therapy
  - Referral will be received through the SCAN
  - Trauma Therapist will provide telehealth (services provided through telephone)
  - All in-person counseling services will be conducted through telehealth until further notice.
- Crisis Services
  - For immediate crisis services staff will need to use non-emergency dispatch and request SRPMIC Crisis mobile unit.

## **Important Numbers**

- **Corona Virus Hotline** 480-362-2603
- Child Protective Services 480-362-2600
- FAC Director, Carol Ann Colmenero 480-930-3803
- Paula Flores Victim Advocate 480-277-5292
- Arlena Moreno Victim Advocate Intern 480-286-7063
- Mannalle Davis, Victim Advocate CM 480-208-5401
- Durina Keyonnie, Trauma Therapist 480-646-0521
- Rosa Cruz, Senior Clerk 480-616-6947
- Renee Banuelos, Office Manager 480-861-3334
- Amanda Curley, Trauma Therapist Intern
- Behavioral Health
  - Outpatient 480-362-5707
  - Journey to Recovery 480-362-5640
- Financial Assistance 480-362-7350
- Scottsdale Family Advocacy Center 480-312-6306
- Mesa Family Advocacy Center 480-644-4075

*All other inquires or request please contact FAC Director, Carol Ann Colmenero 480-930-3803/ [carol.colmenero2@srpmic-nsn.gov](mailto:carol.colmenero2@srpmic-nsn.gov)*