

Questions, Answers and Comments

The anniversary celebration was great...As always, the ribs today were phenomenal!...Hope I win the Digital TV in the "Name the Café" contest...The Community breakfast burros were awesome this morning; can't wait for lunch...the free cake and free drinks were wonderful; what a thoughtful reward...Thanks for the music; wish we could have music every day...Love your promotions; the 1 year anniversary was no exception...Serving everyone's favorites was the best idea yet; long live the Brontosaurus ribs! – Thanks to all who took the time to send kind words regarding our One Year Anniversary Celebration. All the kind words offset the one customer who jokingly chided, "It's been a year already? I'm surprised you made it this long!" Thanks, again, for your continued support. ☺

I get breakfast almost every day and would like to request Egg Beaters be available. Also, if you could stock the Shamrock 'Fat Free Plus' milk that would be great! — Thanks for writing. Egg Beaters and egg whites are available every day. We'll try to improve the signage so more people know that we carry these different egg options. We carried a larger selection of milks when we first opened. However many different ones would expire before we could sell the entire case. We gradually eliminated varieties that we were not selling enough of and we no longer throw away expired milk. We simply didn't sell enough of the Fat Free to warrant stocking it. Sorry we could not help you there.

Today I bought a side salad from the cafeteria. I also had two wheat crackers and a small container of dressing. I paid \$.59 for the crackers and \$.35 for dressing. Is this correct? I didn't see a price for the crackers and I assumed I could get the dressing with the salad. – Thanks for asking. Crackers are free with soup – we charge \$.59 if no soup is purchased. Salad dressing is \$.35 per ounce, or we charge by the packet/container. Sorry for any confusion. Hope this info helps.

I bought lemon Jell-O with whip cream yesterday. The top layer of whip cream was nice and creamy, but the bottom layers were thicker. Not sure if this is normal. — Thanks for asking. The whipped topping is sugar free and as a result can sometimes become stiff, especially in the middle of the parfaits. Hope you liked it.

Can we get a better assortment of bagels? Rather than just plain and one other type, perhaps some "Everything" bagels would be nice along with a few others. Sorry, must be my Hebrew heritage. – Thanks for asking. We switched to Chompie's bagels just recently with a greatly improved assortment. Of course, quality costs and we had to adjust prices accordingly. Hope you like 'em.

I don't want to see a pre-cooked burger sitting out in the elements all day and then get grease-steamed just before serving. I'd rather wait for a raw burger made from scratch. – Raw burgers grilled from scratch are available – you have only to ask the grill cook and they will get one for you. Unfortunately, time is the biggest issue for most customers. This concern for speed of service is why so many items are "par-cooked" and waiting to be finished at time of order. Thanks for asking.

I really like the Lipton Iced Tea. I see it's gone again. Can we get it all the time? – Good news! So many people liked it, we'll soon be offering it daily. Thanks for asking.

What's up with the juice machine? All of the flavors seem to be running out. –The juice machine is being replaced with daily varieties of lemonade – light (sugar free), flavored (such as strawberry) and fresh made. A variety of juices is now available for sales in bottles. So far, many have commented how much better tasting the bottled juices are. Many people have been asking about light lemonade. Hope you like the changes. ☺

I'm in a wheelchair and can't reach the utensils. – Thank you very much for letting us know. As a temporary solution, we have placed napkins and plastic eating utensils near the ADA accessible microwave. We are searching for a more permanent solution to this situation. Thanks, again, for bringing it to our attention.

Kudos & Clouts (Customer Comments, Good & Bad)

- Have sliced almonds, walnuts or some other nut, available in the morning to use in the hot cereal (thanks. We do)
- Nutritional information should be available either on-site, or on the website. It is not always consistent...
- There never seems to be any wild rice in the wild rice soup
- My omelet was runny. I am not happy. If the museum kitchen opened again, I'd start going there. You guys need to step up.
- Meals labeled as 400 calorie or below (We have under 300 calorie "made to order" salads weekly)
- Organic options... ☺ (not enough demand to justify offering on a regular basis ☹)
- You deserve praise for the variety of fresh-cut fruits on the morning yogurt cart
- Today's fruit was cut into smaller pieces – thank you! Much easier to handle...
- Ranch dressing was watery today (thanks for letting us know – we fixed the problem after your e-mail)
- I really like the biscuits and gravy in the morning

To submit your feedback...

1. You can fill out a yellow comment card and leave it in the boxes on the condiment station in the cafeteria. OR...
2. Visit the SRPMIC intranet home page. At the bottom of the right column, click on the link that says "Two Waters Cafeteria". On the next page, click on "Two Waters Cafeteria." On the next page, click on "Feedback." Then, fill in the blanks. **BE SURE TO INCLUDE YOUR E-MAIL ADDRESS**, name and/or phone number if you want a response. We have received several questions that we were unable to answer because we didn't know who sent them. (To skip the process and arrive at the feedback page, [click here](#)) OR...
3. E-mail SRPMIC Food Service Manager Paul.Johnston@srpmic-nsn.gov